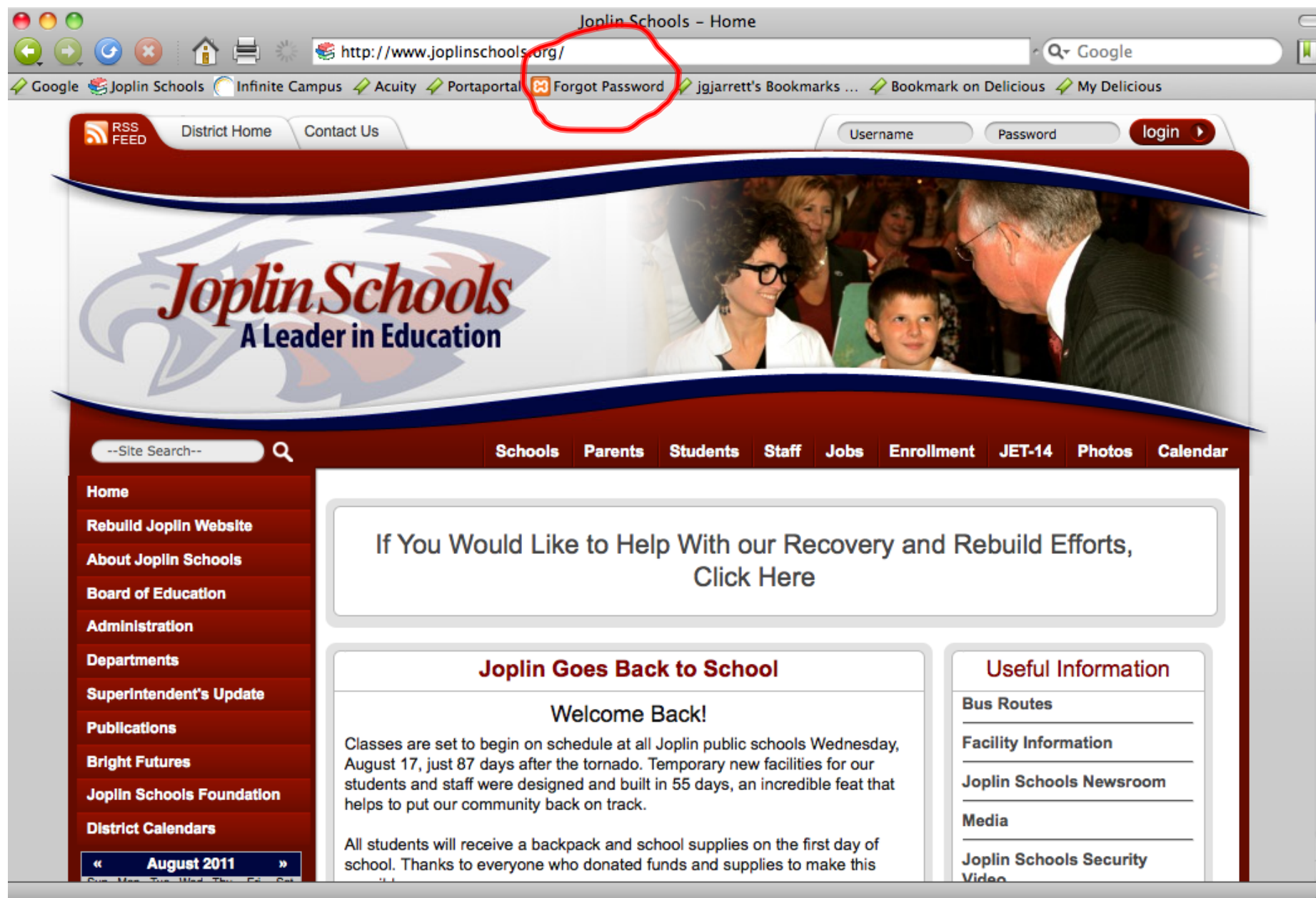


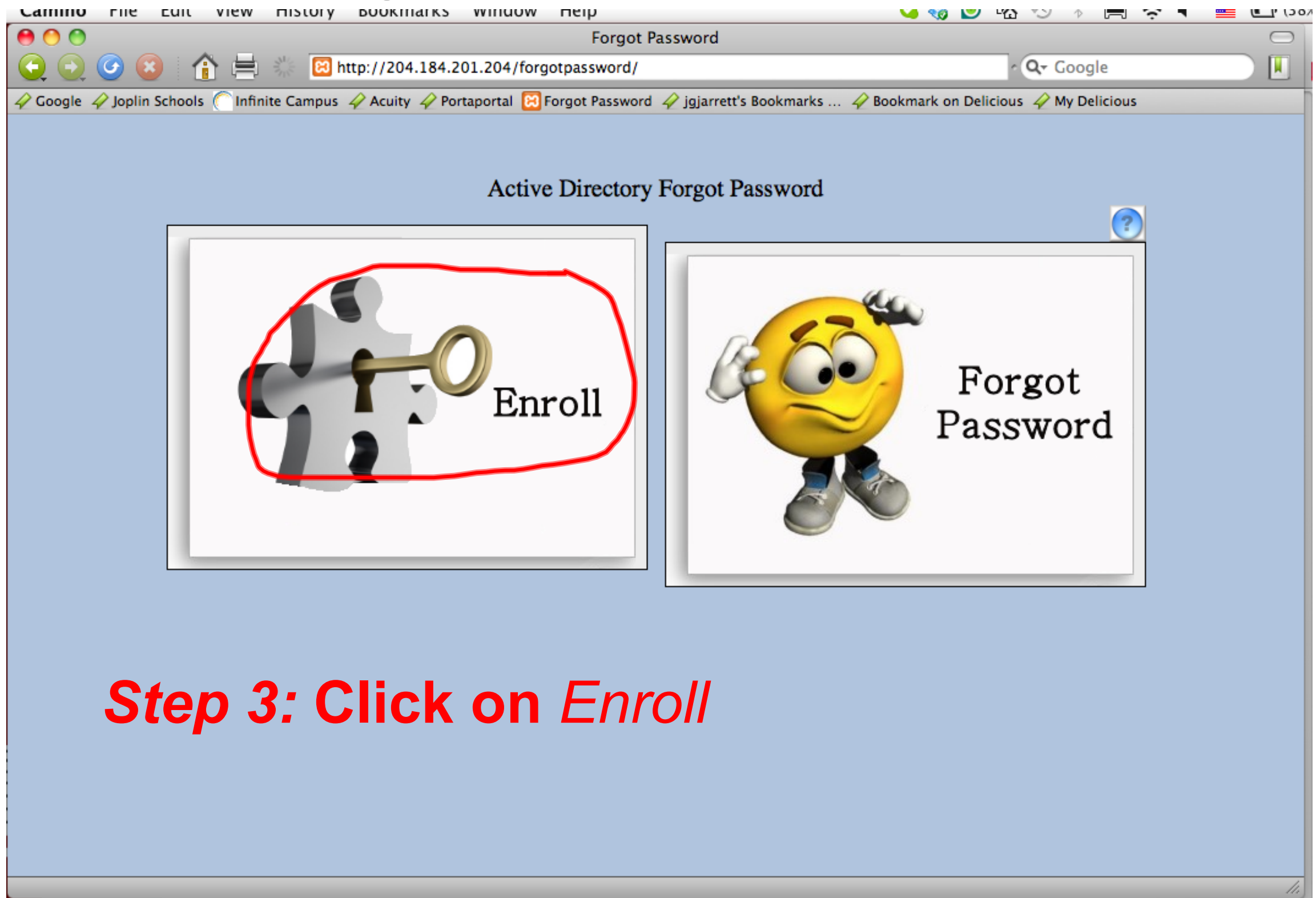
Forgot Password Tutorial

Step 1: Open any internet browser on your computer (Safari, Camino, Firefox)

Step 2: Find the "Forgot Password" button on the Bookmark Toolbar. Click "Forgot Password"



The following screen will open:



Step 3: Click on *Enroll*

Step 4: Type in your username and password exactly as you do when you log in to your computer each day.


Forgot Password

http://204.184.201.204/forgotpassword/login.php

Google

Home Logout

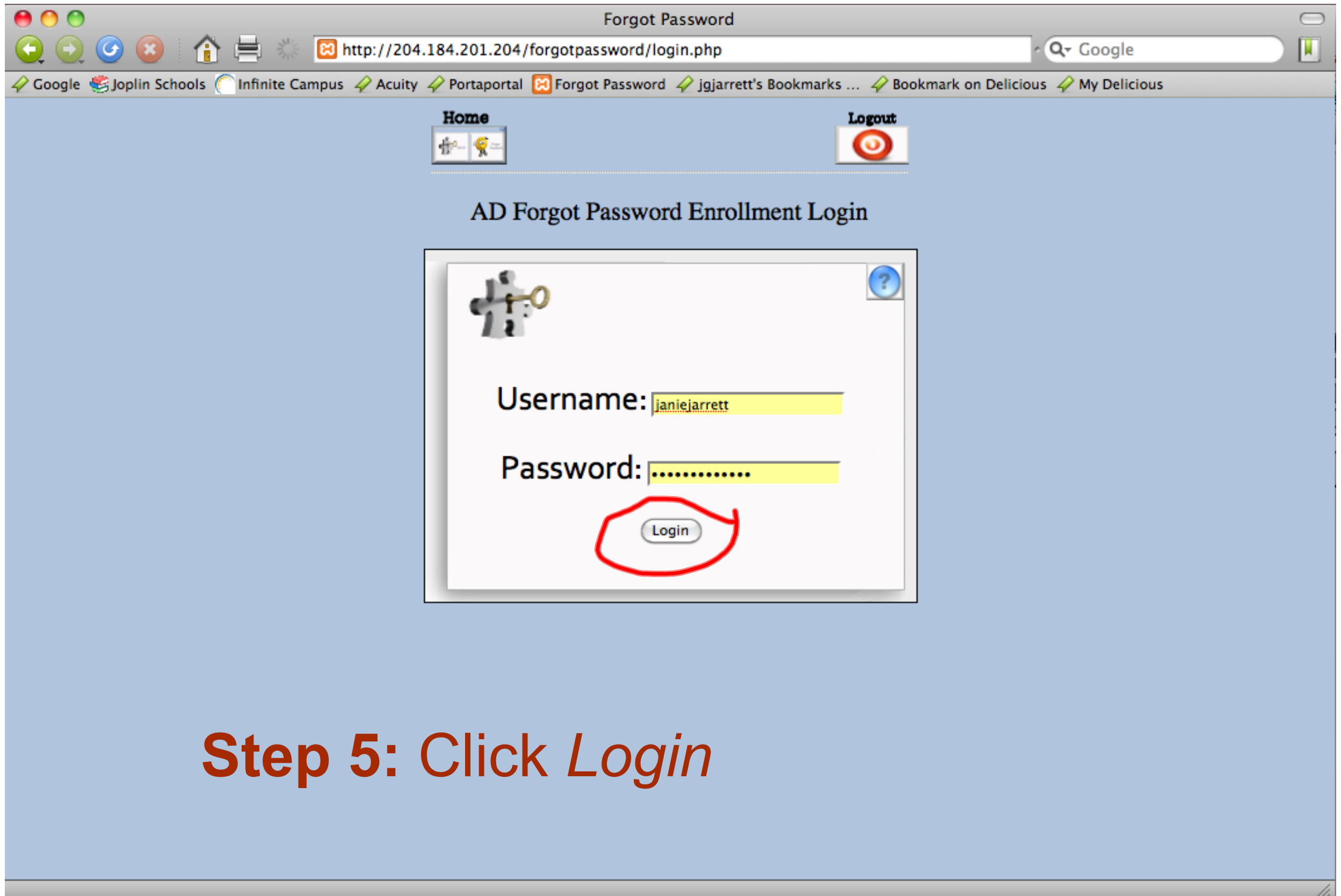
AD Forgot Password Enrollment Login

 ?

Username:

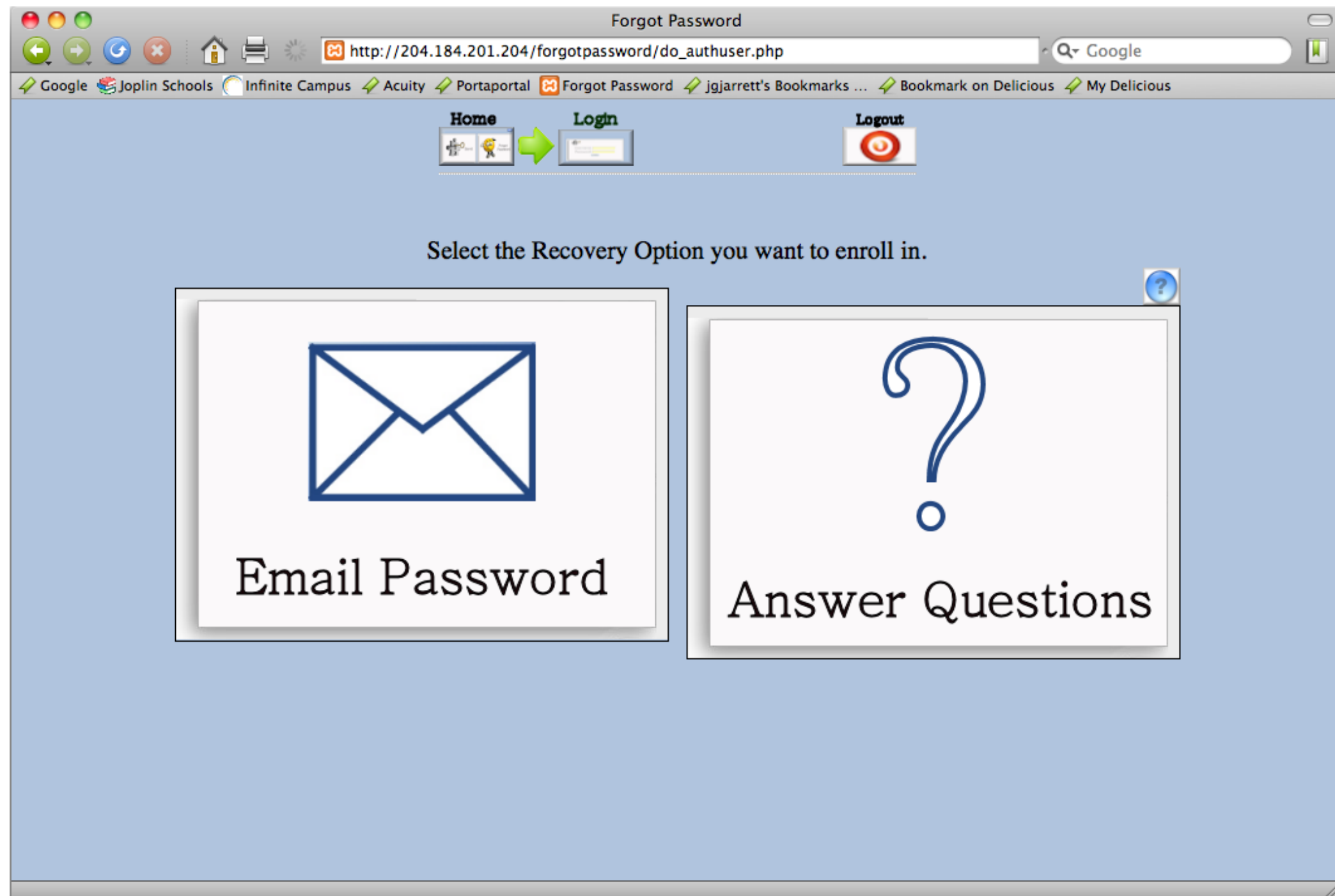
Password:

Login



Step 5: Click *Login*

Step 6: Choose an option– Email Password or Answer Questions (If there is any chance you might forget email info, choose "answer questions".)



Step 7: Create a PIN # (date of birth 0414, last 4 numbers of a phone number you know well 1949, or an address 2204)

Step 8: Answer the two questions. (Toggle and choose the questions you will remember best)

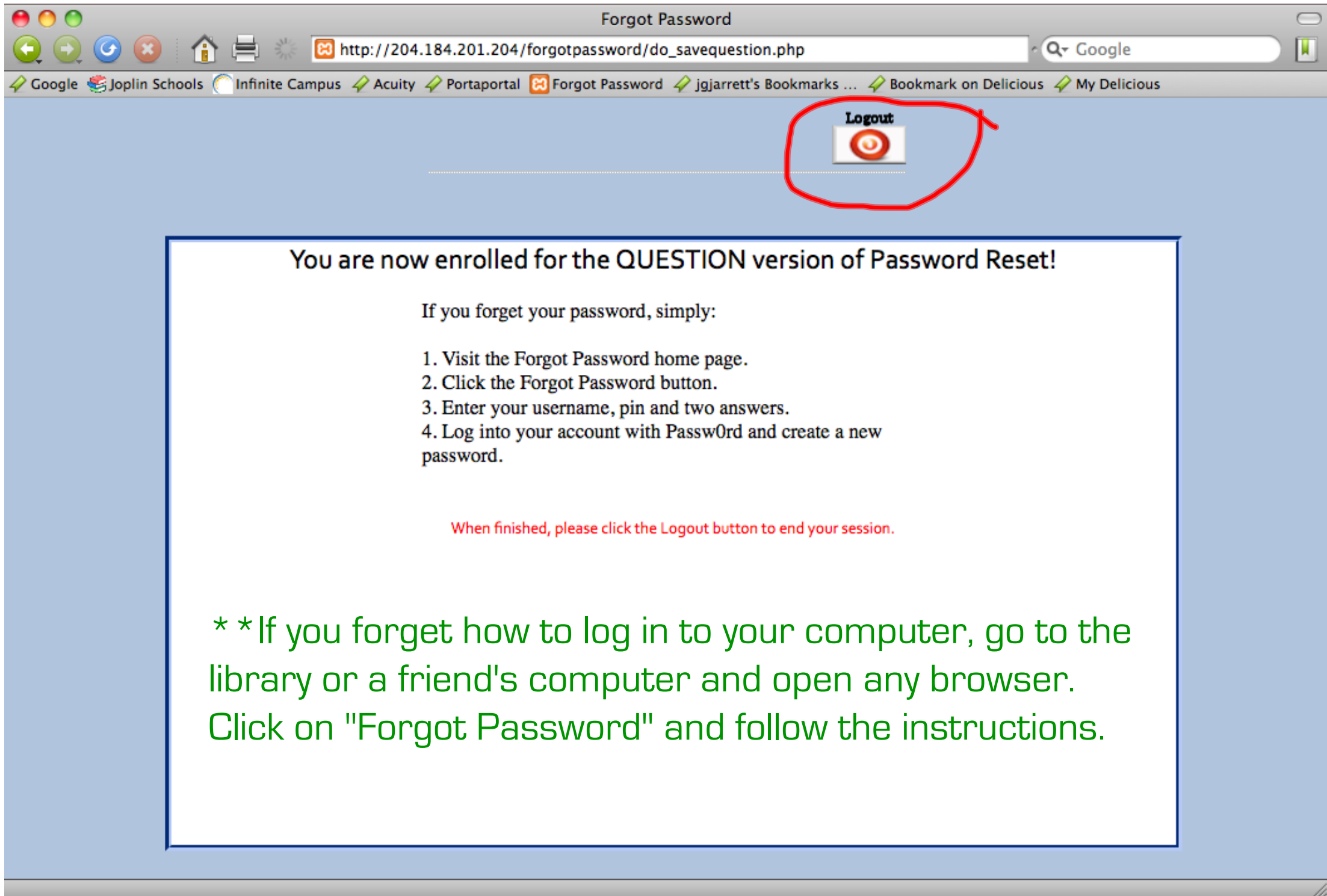
Step 9: Click save.

The screenshot shows a web browser window titled "Forgot Password" with the URL `http://204.184.201.204/forgotpassword/questionoption.php`. The browser's address bar and bookmarks are visible. The page has a navigation bar with links for Home, Login, Options, and Logout. The main heading is "Create a PIN and Two Answers." Below this is a form with a large question mark icon on the left. The form contains the following fields:

- Pin:** A text input field with a purple background.
- Question 1:** A dropdown menu with the selected option "What town you were born in?".
- Answer 1:** A text input field with a green background.
- Question 2:** A dropdown menu with the selected option "Least favorite school subject".
- Answer 2:** A text input field with a yellow background.
- Save:** A button at the bottom right of the form, circled in red.

Red numbers 1, 2, and 3 are placed to the right of the Pin, Question 1, and Question 2 fields, respectively, indicating the sequence of steps.

Step 10: You will get this page. Read the instructions and click "Logout".



Forgot Password

http://204.184.201.204/forgotpassword/do_savequestion.php

Google

Logout

You are now enrolled for the QUESTION version of Password Reset!

If you forget your password, simply:

1. Visit the Forgot Password home page.
2. Click the Forgot Password button.
3. Enter your username, pin and two answers.
4. Log into your account with Passw0rd and create a new password.

When finished, please click the Logout button to end your session.

* * If you forget how to log in to your computer, go to the library or a friend's computer and open any browser. Click on "Forgot Password" and follow the instructions.